

03/04/02

U.S. UTILITY Patent Application

**PATENT NUMBER and
ISSUE DATE**

APPL NUM 10090522	FILING DATE 03/04/2002	CLASS 379	SUBCLASS 265.02	GAU 2643	EXAMINER H. L. HUBBARD
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****CONTINUING DATA VERIFIED:**
THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001
AND CLAIMS BENEFIT OF 60/276,266 03/15/2001

**** FOREIGN APPLICATIONS VERIFIED:**

FG-PUB	DO NOT PUBLISH <input checked="" type="checkbox"/>	RESCIND <input type="checkbox"/>
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Foreign priority claimed 35 USC 119 conditions met Verified and Acknowledged Examiners's initials	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no	ATTORNEY DOCKET NO 01-4008
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TITLE : System and method for assessing a call center

U.S. DEPT. OF COMM./PAT. & TM.-PTO-436L (Rev. 12-94)

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED		
			Total Claims		Print Claim for O.G
ISSUE FEE		Primary Examiner	DRAWING		
Amount Due	Date Paid		Sheets Drwg.	Figs.Drwg.	Print Fig.
<input type="checkbox"/> TERMINAL DISCLAIMER			Application Examiner		
		PREPARED FOR ISSUE			
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